

Scottish Government Research Project - Assessing the Flood Risk Management Benefits of Property Level Protection

Our Ref: AEP\2013s7658-E-L004-1.doc

9 June 2014

Dear Sir/Madam,

Water can enter a property in a number of ways. Property Level Protection (PLP) products can help reduce the risk of flood water entering a home through the use of a range of products, such as air brick covers, flood doors and barriers and non-return valves on the drainage system.

The Scottish Government would like to assess the benefits of Property Level Protection products and encourage more local authorities to set up PLP schemes. JBA Consulting has been commissioned to carry out a review to investigate how and when the products would be most effectively used. As part of this review we are undertaking online questionnaires, interviews and meetings with a range of stakeholders and householders to help us understand more about how PLP products perform. We are particularly interested to hear about your experiences of using PLP products.

The information collected will be used to write guidance to help local authorities set up PLP schemes for communities at flood risk. The Scottish Government would like to ensure that the guidance addresses any concerns and issues you have experienced.

In order to complete the survey please log on to the following website to fill in the questionnaire. It should only take approximately 15 minutes. If you would prefer a hard copy of the questionnaire, please do not hesitate to contact me using the details below.

<https://www.surveymonkey.com/s/Scottish-Government-PLP>

The Information you give will only be used for the purpose of this research project. All information will be held securely and will only be used by the project team (JBA Consulting and the Scottish Government) and will not be passed on to other third parties. It should be emphasised that responses will be anonymous and properties will not be identifiable in any research outputs.

Thank you for agreeing to provide your views on flood risk and the use of PLP products.

Yours faithfully,
For **Jeremy Benn Associates Limited**

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