

## TRANSPORT ARRANGEMENTS FOR LOCAL RESIDENTS DURING THE 2014 RYDER CUP

In order to ensure that spectators use the Park and Ride facilities correctly and to prevent/discourage illegal or fly parking, "No Parking /Tow Away Zones " will be established on major routes and local or estate roads adjoining or around the Gleneagles site and the Park & Ride venues. These zones will not only prevent fly parking and reduce congestion but also enhance safety for all road users. Illegally parked vehicles will be liable for removal and a charge made for recovery.

*These are clearly indicated on the map shown within the Local Residents Information. Please note that the parking and waiting restrictions shown will only be enforced as and when required.*

Residents in these areas will be given hangers to identify their vehicles to allow ease of access to and from their properties, and parking in the vicinity of their property (provided no obstruction is being caused to the road).

A very limited number of vehicle and pedestrian movements will be permitted within the " Event Area" around the Gleneagles site in the time directly preceding, during and post the event. All residents whose properties actually fall within this zone have been contacted individually. That liaison will continue at regular intervals and as necessary.

The signposted diversion route into Auchterarder from the North will be via an enhanced Aberuthven junction on the A9 and from the South via Greenloaning, Braco and the A823 before Muthill. Full details of diversion routes will be published on the Perth & Kinross Council website [www.pkc.gov.uk/rydercup](http://www.pkc.gov.uk/rydercup)

## LOCAL BUS, SCHOOL AND RAIL SERVICES

The Council's Public Transport Unit has worked closely with local bus operators to put in place arrangements that will hopefully minimise disruption for the majority of local bus users.

During The 2014 Ryder Cup there will be no local bus service access to Gleneagles Station, however Gleneagles station itself will be open to local commuters. Rail services for local residents and season ticket holders from Gleneagles will operate as normal, with season ticket holders being provided with window hangers giving them controlled access to an alternative parking facility. ScotRail will contact season ticket holders in early September with more details.

Whilst local bus services will be unable to access Gleneagles Hotel direct, Docherty's Midland Coaches/Stagecoach Perth will operate their normal Service 19 timetable between Orchil Road, Auchterarder and Perth via Aberuthven.

Public transport links between Blackford and Auchterarder will be maintained through the operation of a special timetable, with Blackford buses operating to/from Auchterarder via Aberuthven. Blackford passengers wishing to travel to/from Perth will be able to connect with a number of the Auchterarder - Perth buses. In addition, Service 20 will operate a revised timetable.

The impact on Services 17, 18, 604 and 613/618 will be minimal.

Scottish Citylink express coach services will not serve the two bus stops on the A9 for the duration of The 2014 Ryder Cup.

Full details of all the alterations to local bus services will be published in a Public Transport Guide which will be available in early September.

Where the Council's Public Transport Unit directly organises school transport or Community Care transport for local residents, they will be written to in early September should their transport arrangements need to be altered in any way.

## POLICING & SECURITY

Police Scotland is prepared for a successful Ryder Cup and has spent a considerable period planning for the event, working closely with Ryder Cup Europe and statutory agencies to ensure the safety and security of those attending the event and those using the surrounding roads and communities. Police Scotland will maintain a low-key policing presence at

the event and is keen to stress to locals that policing in other parts of the area will not be affected by the staffing of the event.

Police Scotland will have a mobile unit located in the centre of Auchterarder throughout the event week for walk-ups and local resident queries.

Scottish Fire and Rescue Service have worked hard to ensure the continued safety within the local community in Auchterarder whilst The 2014 Ryder Cup event takes place. During this time you will see an increased presence of Firefighters in the area including the local crew from Auchterarder who will be carrying out additional Home Fire Safety Visits, fitting free smoke alarms and giving advice as necessary. Should you have any queries or wish to book a Home Fire Safety Visit, please do not hesitate to contact any of your local Firefighters or the station at Sydney Crescent on **(01764) 662591**.

## OPERATIONAL BUILD SCHEDULE

The build for The 2014 Ryder Cup will begin on the 1st July 2014 and deconstruction after the event should cease by the middle of November 2014. In order to build facilities and infrastructure for an expected 250,000 people over the event week there will be a requirement to build temporary structures and install facilities to accommodate spectators.

The build programme is planned with the local community in mind and takes place over a series of stages. It is structured to ensure that all deliveries are held in a staging area north of the Gleneagles site until the venue can accommodate them.

There are strict site rules in place restricting outside working at weekends and outside of business working hours. In addition, there is a noise policy to ensure that only super silent generators are used and are switched off overnight wherever possible. All temporary lighting is light sensitive and again will only be in operation when required.

All those directly affected by the build programme will be contacted from early July to discuss the operational hours and arrangements.

## COMMUNITY ENGAGEMENT

The Community Engagement Group was formed in January 2013 and representatives consist of Ryder Cup Europe, Police Scotland, Scottish Government, Event Scotland, Transport Scotland, Perth & Kinross Council, Stirling Council, ScotRail and The Gleneagles Hotel.

A wider communications strategy has been in operation since January 2013, when RCE appointed a local Community Engagement Officer from Police Scotland dedicated to listening to issues relating to The 2014 Ryder Cup. PC Euan Mitchell can be contacted on 07808 899161 or via e-mail on [RyderCup2014@scotland.pnn.police.uk](mailto:RyderCup2014@scotland.pnn.police.uk).

There have been regular briefings through community representatives, residents groups and local business groups.

There has been a circulation of information via the local and national media and this will become more enhanced in the months leading up to The 2014 Ryder Cup.

Perth & Kinross Council as the host local authority, will act as the main hub for all community related queries and there is a dedicated Q&A section on the website detailing information with regards to arrangements for the local community. This Q&A has been formed as a result of the forums and meetings with the local community representatives and we have tried to include all the queries that we have listened to over the last 12 months. Please visit [www.pkc.gov.uk/rydercup](http://www.pkc.gov.uk/rydercup) and should you feel there is further information required please either call the Council's Customer Service Centre on 01738 475000, or email [pkcrydercup@pkc.gov.uk](mailto:pkcrydercup@pkc.gov.uk).

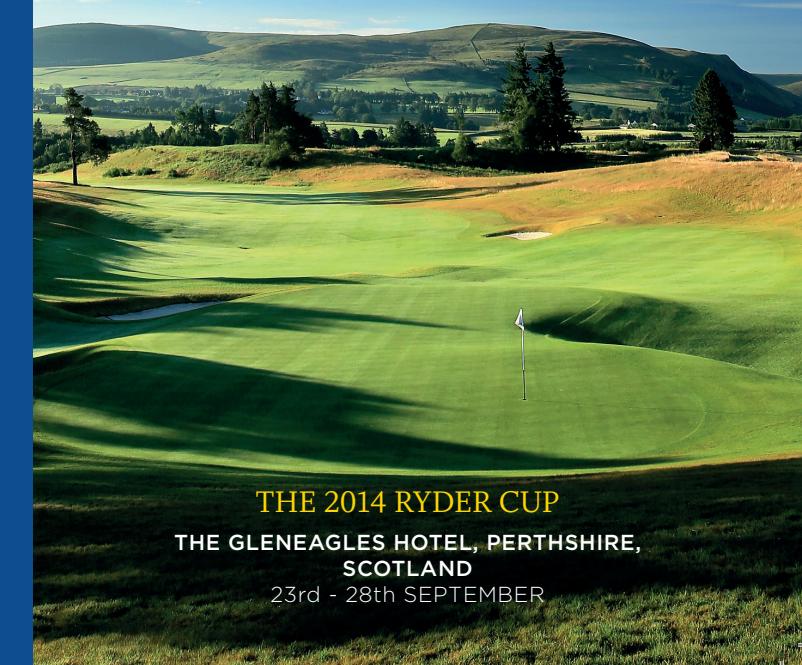
## DURING THE 2014 RYDER CUP WEEK

For any queries with regards to the arrangements for local residents and businesses during The 2014 Ryder Cup event week, Perth & Kinross have set up a special dedicated phone line that will be operational from **07.00 - 21.00** as follows: **01738 475 599**. Calls outside of these hours will be diverted to the Ryder Cup Event Control on site where there will be someone to answer and record your query.



# LOCAL RESIDENTS INFORMATION

WHERE  
LEGENDS  
ARE FORGED



THE 2014 RYDER CUP

THE GLENEAGLES HOTEL, PERTHSHIRE,

SCOTLAND

23rd - 28th SEPTEMBER

## LOCAL RESIDENTS INFORMATION

The 2014 Ryder Cup will be held at The Gleneagles Hotel between Tuesday 23rd September and Sunday 28th September and is expected to attract up to 45,000 people each day. Plans are in place to minimise the impact to neighbouring communities and commuters on main roads. These plans have been prepared, to ensure:

- a secure event
- minimum disruption to the local communities
- ease of access, and
- a warm welcome for all visitors

The plans have been prepared by Ryder Cup Europe, in conjunction with Police Scotland, Perth & Kinross Council, The Scottish Government, Transport Scotland, Event Scotland and The Gleneagles Hotel plus adjoining local authorities. Local community groups and other Emergency Services and Agencies have also been consulted.

## ROAD CLOSURES AND RESTRICTED ACCESS

In the interests of safety and security there will be an "Event Area" perimeter around the site involving restricted access to the routes outlined below. Restrictions apply from midnight Sunday 21st September to midnight Sunday 28th unless otherwise stated.

- A823 from Loanhead to Orchil Crossroads
- A823 Glendevon (however the road is open to access for residents and businesses)
- A824 Western Road, Auchterarder (however the road is open from 9.30pm to 5.00am)
- A9 dual carriageway right turn gap at the Western Road junction

## SIGNAGE

Road signage is an integral part of the transport plan and advance signage will be in place prior to and during the event to advise local road users to consider alternative routes to avoid any congestion or restrictions on their usual routes.

There will be a reduced speed limit and traffic management on the A9 between Blackford to Broom of Dalreoch.

Road signage will also be in place detailing diversion routes for those areas with restricted access.

## RESIDENTS PASSES AND ACCESS

Special vehicle passes will be printed by Ryder Cup Europe and issued by the Police Scotland community engagement officer to all residents living within the designated road closure or restricted access routes (indicated on enclosed map) to allow 24 hour access to their homes and frontages.

Liaison will be maintained with residents in these areas to address both group and/or individual concerns.

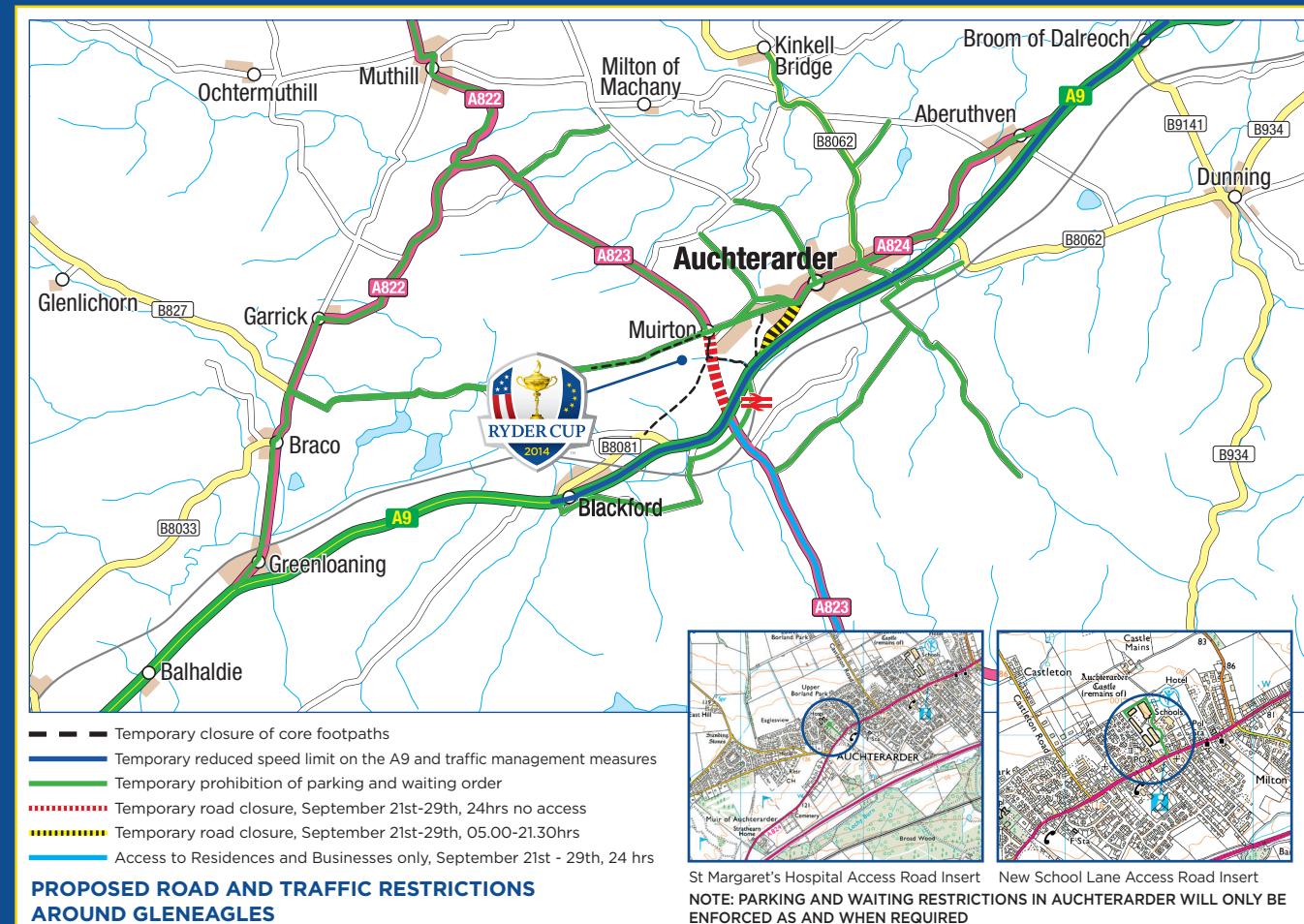
Arrangements will be in place regarding routine deliveries, utility vehicles and emergency vehicle access

Vehicle Residents Passes will also be issued to those residents and business within the temporary prohibited parking and waiting zones. Businesses such as restaurants etc. will be given a stock of these passes for customers to display in their vehicles also.

All vehicle resident passes will be distributed in early September and details of the distribution location will be communicated nearer to the time of issue.

## THE 2014 RYDER CUP TRANSPORT PLAN

The Transport Plan details signing for all event traffic and signed diversion routes for through and local traffic. It is intended that the road diversion and closure scheme should significantly help local residents in gaining access to and from their homes/businesses, and minimise inconvenience during the event, as well as ensuring a safe Ryder Cup for all.



## PROPOSED ROAD AND TRAFFIC RESTRICTIONS AROUND GLENEAGLES

### Transport Arrangements for spectators attending The 2014 Ryder Cup

During the event week there will be no direct public **pedestrian** entry into the Gleneagles site or general public parking at the Gleneagles site. **All public, general parking will be at one of three Park and Ride sites away from the main event site.** From these car parks, there will be a regular bus shuttle service in operation to transport people between those car parks and the specially built Gleneagles Bus Terminals. Spectators and most of the event staff will use the Park and Ride system, thus significantly reducing the volume of vehicles, particularly cars, needing to actually get to or from the Gleneagles site. All vehicle access and egress to and from the Gleneagles site is restricted to essential traffic only and will be carefully managed.

The Park and Ride venues are as follows:

**East Park and Ride** (Balado, Kinross) – For spectators travelling from the south and east of the venue.

**West Park and Ride** (Castlevie, Stirling) – For spectators travelling from the south, west and central Scotland.

**North Park and Ride** (McDiarmid Park, Perth) – For spectators travelling from the north and north east of the venue.

There will be no pedestrian access to the Park and Ride Venues, however there will be free drop off and collection facilities in place for taxis and private vehicles. All spectators are encouraged to refer to the detailed travel information on 'Event Info' at [www.rydercup.com](http://www.rydercup.com).

**All Taxis, Private Hire Cars, Private Coaches or other private vehicles must use the Park and Ride facilities** which all have drop off and pick up for their spectator passengers. Taxis and Private Hire Cars will not be allowed general access to The Gleneagles site or adjoining roads for spectator requirements. This is again to ensure the least impact on the local areas.

**Safety and security measures and the absence of public car parking close to the Gleneagles site means that pedestrian access for spectators WILL NOT be permitted.** It will not be possible to park near the venue and then walk in to the event even if one is a ticket holder.

A significant number of visitors are expected to travel to the event via specific packages on bus or train, thereby further reducing congestion on the motorway network and surrounding local roads.

ScotRail have arranged for dedicated Ryder Cup trains to transport up to 8,000 visitors a day into Gleneagles Station. Tickets for these services must be pre booked in advance. There will be a temporary footbridge erected over the A9 to allow for spectators to access the event site from the Train Station.

Ticketing checks for entry to The 2014 Ryder Cup will be administered at the Park and Ride sites by Ryder Cup security staff. Spectators will not be permitted to leave the event and return on the same day, there is NO READMITTANCE to The 2014 Ryder Cup.