

Public Toilet Reopening – FAQ's

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When will public toilets reopen?

Pitlochry and Dunkeld public toilets will open on 3 July. We are aiming to open all other attended and unattended toilets by the 10 July.

Why are all public toilets not opening on the same day?

There will be a staged opening due to staff being redeployed to do other tasks and to ensure all facilities are in line with Scottish Government guidance. We will endeavour to have sites open by the 10 July.

When will all locations be open?

We aim to open all attended and unattended public facilities for use by the 10 July. Please check with our individual Comfort Scheme partners for opening information. View a map of locations across Perth and Kinross at www.pkc.gov.uk/wcmap.

Where are public toilets located in Perth and Kinross?

For a summary of locations, visit www.pkc.gov.uk/publictoilets. We also have sites mapped at www.pkc.gov.uk/wcmap.

What are the opening hours for public toilets?

Public toilets will be closing an hour earlier to allow for deep cleaning. The hours will therefore be 9am to 5pm Monday to Saturday, and Sunday 10am to 5pm, although these are subject to change. Dunkeld toilet will initially open from 10-5. We advise

checking www.pkc.gov.uk/publictoilets which will have the most up to date information. Please be aware that toilets may be shut for short periods during the day to ensure that enhanced cleaning requirements are met.

Will baby change facilities be available?

Yes, all facilities within our public toilets will be available. To check what facilities are at each site, visit www.pkc.gov.uk/publictoilets.

What is the charge for using the facilities?

The charge for using an attended facility is 50p. The cost for our automatic public conveniences is 20p. We do not have contactless payment, so customers should practice good hand hygiene when handling cash.

Will Comfort Scheme sites be open?

Many of our Comfort Scheme partners are currently closed or have limited operating capacity. We advise checking directly with each to establish if they are open. The details for each partner is listed by area at www.pkc.gov.uk/publictoilets.

Will there be regular cleaning at each site?

Yes, enhanced cleaning will be in place at each site, however we do expect users to act responsibly to protect themselves and others by washing their hands thoroughly, covering their face and mouth if coughing/sneezing and only touching surfaces if necessary. Advice will be displayed to remind users of current social distancing and hygiene protocols

How do I report any issues with cleaning, including hand washing supplies?

Any issues at attended facilities can be reported directly to the attendant. For unattended sites, issues can be reported online at www.pkc.gov.uk/publictoilets. Any problems with Comfort Scheme partners can be reported directly to the business/organisation, or alternatively, email to recycle@pkc.gov.uk.

How will you ensure social distancing?

Each site will be individually risk-assessed with social distancing guidance put in place. This will include a limited number of users at any given time, appropriate queuing and signage inside and outside the building. Please follow signage and instructions from the attendant.

Do I have to wear any PPE?

Wearing of PPE is at the user's discretion. It is not required, however there will be signage reminding people to wash their hands and enhanced cleaning in place. If advice from the Scottish Government changes, updated advice will be displayed.